

This document identifies IT provision for Canterbury Christ Church students studying at Canterbury, Medway, Broadstairs campuses and Salomons Centre for 2016/17. In addition to this standard IT provision, some Faculties and Schools provide additional specialist equipment for student use.

The IT Department provides the following for students:

1. Desktop Computers – fixed computers for student use on campus:

a) **Windows PCs** – Microsoft Windows PCs are available on all campuses for CCCU student use. All PCs have all standard software. Some specialist software is location / programme specific.

- **Open Access** – these locations are not booked for teaching and can be located using the student portal or PC location screens around campus. <http://www.canterbury.ac.uk/findapc>.
- **Computer Labs** – these locations are bookable for teaching but can be used outside of these times as open access, these can be identified on the website or door timetables.

b) **Apple Mac Computers** – Apple Mac Computers are available for students on specialist Mac-based programmes as identified in programme handbook (e.g. Digital Media).

- **Open Access** – these locations are not booked for teaching and can be used as open access.
- **Mac Labs** – these locations are bookable for teaching but can be used outside of these times as open access. **Specialist software may only be available in certain locations.

Computers are reimaged every summer and physically replaced on a five-year cycle. Accessibility, productivity and assistive software tools are available on all computers.

2. Network Connectivity – desktop computers are connected to a network socket, provided by IT.

Wi-fi coverage is provided on all campuses to enable the use of mobile devices in buildings and outdoor spaces. The 'eduroam' Wi-fi service can be accessed at all participating universities around the world by using university authentication credentials: www.canterbury.ac.uk/wifi.

3. Printing – standard colour/black and white A3/A4 print, copy, scan provision is via Multi-Function Devices (MFDs), that are distributed across all campuses. Additional printers are also available in Computer / Mac labs. Print credits are provided at the beginning of each year with additional credits available to purchase if required: www.canterbury.ac.uk/printing.

4. iBorrow Service – a laptop loan service operates in key locations across all campus locations. This service complements the fixed computer estate and allows more flexible use of both study and informal social spaces: www.canterbury.ac.uk/iborrow.

5. Data Storage – all University computers allow access to a secure network data storage area. In addition to this, every student has 1TB of cloud storage via Microsoft OneDrive for Business: www.canterbury.ac.uk/onedrive.

6. Access to Systems – online systems such as the Virtual Learning Environment (VLE), email services etc. can be easily accessed via the CCCU Student Portal. Information on these can be found via the student webpages: www.canterbury.ac.uk/students.

7. Free and Discounted Software for personal use – students can install up to five free copies of Microsoft Office on personal desktop and mobile devices via Office 365 Professional Plus. Students also have access to free versions of NVivo, SPSS and Sophos anti-virus available. All free software is only available for registered students currently studying at the University for the duration of their studies. A selection of discounted software packages for personal use can also be downloaded via OntheHub. Further details can be found on the student webpages: www.canterbury.ac.uk/free-software.